MK Mortgages & Real Life Advice

Working together to Secure Your Home & Secure Your Future

Why MK Mortgages works with Real Life Advice (RLA):

- Real Life Advice (RLA) are experts at providing the right level and type of protection for you and your family at a cost that you can afford.
- Our relationship with MK Mortgages is based on a mutual trust and respect for each other's clients. We have very similar values around how we run our businesses and both firms put their clients at the center of everything they do.
- MK Mortgages understand the importance of you protecting your lifestyle by ensuring that you are covered in the event of unforeseen illness, inability to work or death.

• Real Life Advice - Our promise to you:

- We will treat you as an individual.
- We won't sell to you – we will ask questions that enable us to fully understand your circumstances, needs and budget and we will provide tailored recommendations.
- Your personal information will always be treated in the strictest of confidence.
- We won't charge you a fee, we are paid by the product providers for the work we do.
- From time to time or when requested by you, we will get in touch to review your protection needs and ensure your policies remain suitable. Where necessary we will make further recommendations to reflect any changes to your circumstances.
- We aim to be professional and courteous at all times.
- We encourage you to give us feedback as we believe it helps us continue to improve what we do as a business.

Real Life Advice Ltd, 1st Floor, 26 Compass House, Ensign Way, Hamble, Southampton, SO31 4RF
Tel: 02382 352500 | info@reallifeadvice.co.uk | www.reallifeadvice.co.uk
Real Life Advice Ltd is an Appointed Representative of Quilter Mortgage Planning Limited which is authorised and regulated by the Financial Conduct Authority. Registered in England and Wales No: 10560058 Registered Address: Highland House, Mayflower Close, Chandlers Ford, Eastleigh SO53 4AR

MK Mortgages

Real Life Advice
THE PROTECTION EXPERTS

About Real Life Advice

Our purpose - 'why we exist':

- To enable a broad range of customers to access the advice and protection cover they need at a cost that is affordable to them.
- To develop long term relationships with our customers to ensure that they have the appropriate level of protection as they move through their life journey.

What makes us different:

- We only provide advice around protection, so you can be assured that you are dealing with experts in this area.
- Our recommendations to you are based entirely on your needs; we are not interested in selling to you or promoting products that do not help you achieve your financial and personal goals.
- We have your best intentions at the core of our way of working. We have all the time in the world to ensure that you are happy with the solutions that we have put in place. Protection isn't necessarily everybody's idea of the most exciting subject in the world – we are here to ensure that you understand what you have bought and to remind you why it is important on the off chance that you might forget.

Find out more:

To find out more about the services that Real Life Advice offer please contact us at:
info@reallifeadvice.co.uk or call us on **02382 352500**

Real Life Advice Ltd, 1st Floor, 26 Compass House, Ensign Way, Hamble, Southampton, SO31 4RF
Tel: 02382 352500 | info@reallifeadvice.co.uk | www.reallifeadvice.co.uk
Real Life Advice Ltd is an Appointed Representative of Quilter Mortgage Planning Limited which is authorised and regulated by the Financial Conduct Authority. Registered in England and Wales No: 10560058 Registered Address: Highland House, Mayflower Close, Chandlers Ford, Eastleigh SO53 4AR